

Re-opening Hilton Dental Clinic

Safety measures and how we're putting you first

Hilton Dental Clinic

“Hello!

Here at Hilton Dental Clinic we're looking forward to re-opening and serving our patients once again. Please read this short document which explain the steps we're putting into place to keep you and our staff safe. ”

Dr Kamal Singh Missan

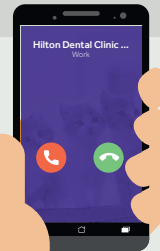
Our staff



Everyday we will check our staff's temperature and answer the 3 key Covid-19 symptom questions. We will also take blood tests once a week to ensure that we are Covid free.

Your appointment:

If your appointment was cancelled we will call you to rebook. We are currently booking emergency patients first and will then be booking all routine appointments thereafter. **If you would like to speak to the reception please ring the practice and do not attend in person. This will help us socially distance.**



The day before your appointment:

A



We will call you and ask about your health to ensure you are well enough to come in for your appointment. You'll be asked the same 3 key Covid-19 symptom questions as our staff. If you have the Covid symptoms, don't worry we can reschedule for when you are better.

B



We'll ask you to fill in a brief medical history form. This will be emailed out to you and will need to be completed before you visit us. It shouldn't take more than a couple of minutes to fill in. If you don't have access to email we can complete the form over the phone

Hilton Dental Clinic

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0115 9232907 www.hiltondentalclinic.co.uk

Now read the second page...



The day of your appointment:

- 1 Please visit the toilet at home.**
Government advice is to restrict the use of toilet facilities at the practice.
- 2 You must come into the premises alone.**
Vulnerable adults or children are allowed 1 chaperone.
- 3 We will re-check your Covid status.**
We will ask the three Covid questions to ensure that nothing has changed since the reminder call.

- 4 Sanitise your hands.**

You will be asked to use our medical grade hand sanitiser containing 80% alcohol.



- 5 Wear a mask**
A box of masks will be situated next to the hand sanitiser. This will help reduce the risk of transmission within the building.
- 6 We will quickly check your temperature.**
We'll use a contactless infrared thermometer to make sure your temperature is under 37.8 degrees.
- 7 You will then be escorted through to the surgery.**
We will ask you to leave your belongings (e.g. jackets, bags) outside the room in a box with a closed lid.

In the Surgery

So we will look a bit different!
Many of you will have seen doctors and nurses in the Full PPE outfits. We will be no different.

Don't worry, even though we may look a little different we're the same friendly faces, who care greatly for your health and well-being as we were before.

We have invested heavily in powerful air extraction equipment so you will see an extra machine next to the dental chair which will help clear the air of all virus particles.



Full PPE
Used when treatments.



NEW Air Extractor

Helps clear the air of all virus particles.

We are happy to discuss any specific queries that you may have before being seen by the dentist. We will ask you to use a mouthwash that is proven to kill Coronavirus. The effect is short lived but beneficial for your visit. You can collect your personal items from the box outside the surgery before going back to reception.

After you leave, we will thoroughly clean the surgery and the belongings box before the next patient arrives. We appreciate your help in complying with these new health and safety guidelines. We want to keep you and our staff as safe as possible during this time.

